

Extended Warranty Card

3YEAR* WARRANTY



2 YEAR ADDITIONAL WARRANTY*

Terms & Conditions

- 1. This extended warranty offer is applicable from 1st October 2024 to 15th November 2024 in all India.
- This extended warranty offer is applicable on selected 80cm (32) & Above TV models including OLED TV. Refer Model list from below.
- This offer entitles the customer to enjoy, free of cost, 2 year additional (Over & above the existing warranty policy) functional warranty. (Total 3 years).
- 4. The TV shall be repaired or replaced during the extended warranty period as per the company policy. The company decision shall be final as per the circumstances. In the event of non availability of original spares the company may offer, as per company policy, the depreciated value of the product.
- 5. Extended warranty does not cover parts such as: Aesthetic/ plastic parts, Cabinets, Stand, Accessories such as cables (HDMI, AV, DVI, etc.) & free gifts. The network (LAN, Internet, Cable Signal) related issue in case of smart TVs are not covered. Image sticking/ image retention in panel/ breakages in panel module is not covered under this extended warranty.
- 6. For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Centre, it is the responsibility of the purchaser to contact the nearest authorized service centre & bring the unit to the authorized service at its own cost & risk. All expenses incurred in collecting the units or parts thereof from the company's authorized service centre, as well as expense incurred with deputing of service personnel/technician towards conveyance and other incidentals etc. will be borne by the customer. Charges for transportation & handling may vary from location to location. Customer is advised to verify before. In case the customer desires to bring the unit on his/her own to the Authorized Service Centre, the same shall be at own risk & consequences. The concerned authorized service centre will advise the customer whether to carry out repairs at site or at the authorized service centre.
- Module defects like Dark pixels & Bright pixels are considered as defects strictly as per LGEIL policy: For LED greater than 4 pixels & OLED greater than 12 pixels.
- Repairs or replacement will be carried out by the Authorized Service Centre of LGEIL. In case the customer shifts the place of residence during warranty period, he/she is to contact our helpline number (Toll Free Number: 1800 180 9999/ 1800 315 9999, WhatsApp: 971 170 9999).
- 9. The customer needs to provide original dealer invoice & extended warranty card for claiming the extended warranty.
- 10. In case of repairs or replacement of any parts of the units, this warranty will thereafter continue & remain in force only for the unexpired period of the warranty. Where a replacement is provided, the product or part replaced becomes the property of LGEIL. LGEIL may replace parts with refurbished parts. Replacement of parts would be purely at the discretion of LGEIL alone. In case the replacement of the entire unit is being made (subject to the sole discretion of LGEIL), the same model shall be replaced & in the event such model has been discontinued, it shall be replaced with the model equivalent as deemed by LGEIL. The warranty on replacement models shall remain in force only for the unexpired period of the warranty based on original purchase.
- 11. Call registered with the centralized helpline wherein only cleaning of the unit/ parts in the units due to dust accumulation on portions of the units are not to be considered as warranty defects and will be charged to customer.
- 12. In case of any damage to the product/ customer abuse/ repairs by unauthorized personnel/ misuse detected by the Authorized Service Centre personnel, the warranty conditions are not applicable & repairs will be done subject to availability of parts only under warranty period. Extended warranty does not cover failure due to natural calamity like earthquake, cyclone, high voltage, natural pouring, wear & tear etc. and / or other factors specified in original warranty card.
- 13. LG Electronics India Pvt, Ltd. (LGEIL) reserves the right to not repair the product in case of breach of above conditions.
- 14. LG Electronics India Pvt. Ltd. (LGEIL) reserves the right to change, modify with equivalent value, withdraw or extend this offer without prior notice at any point of time & no correspondence in this regard shall be entertained.
- 15. This offer will automatically expire once the period is over due to lapse of time & is also non transferable. This is applicable only for the first purchase of the product.
- 16. The company shall not be deemed to be in default for any delay in repairing due to non availability of spares, restriction/ regulations of government, public movement, war performance or any unavoidable situation or force majeure etc.
- 17. Product available without this offer also.
- 18. Apart from the terms & conditions mentioned in extended warranty card, all other terms & conditions mentioned in product's standard warranty card also stands applicable.

Segment	Model	Suffix
UHD	43UQ7300PTA	43UQ7300PTA.ATRQ
UHD	43UT80406LA	43UT80406LA.ATR
UHD	43UT80506LA	43UT80506LA.ATR
UHD	43UT90406LB	43UT90406LB.ATR
UHD	43UT90506LB	43UT90506LB.ATR
UHD	43UQ7350PTA	43UQ7350PTA.ATRQ
UHD	43UQ7500PSF	43UQ7500PSF.ATR
UHD	50UT80406LA	50UT80406LA.ATR
UHD	50UT80506LA	50UT80506LA.ATR
UHD	43UR7550PSC	43UR7550PSC.ATR
UHD	43UR7790PSA	43UR7790PSA.ATR
UHD	50UR7550PSC	50UR7550PSC.ATR
UHD	55UQ7500PSF	55UQ7500PSF.ATR
UHD	55UT80406LA	55UT80406LA.ATR
UHD	55UT80506LA	55UT80506LA.ATR
UHD	55UT90406LB	55UT90406LB.ATR
UHD	55UT90506LB	55UT90506LB.ATR
UHD	55UR7550PSC	55UR7550PSC.ATR
UHD	65UT80406LA	65UT80406LA.ATR
UHD	65UT80506LA	65UT80506LA.ATR
UHD	65UT90406LB	65UT90406LB.ATR
UHD	65UT90506LB	65UT90506LB.ATR
UHD	70UT80406LA	70UT80406LA.ATR
UHD	70UT80506LA	70UT80506LA.ATR
UHD	75UT80406LA	75UT80406LA.ATR
UHD	75UT80506LA	75UT80506LA.ATR
UHD	75UT90406LB	75UT90406LB.ATR
UHD	75UT90506LB	75UT90506LB.ATR
UHD	86UT80506LA	86UT80506LA.ATR
UHD	65UR7550PSC	65UR7550PSC.ATR
SMT/FHD/HD	32LM560BPTC	32LM560BPTC.ATR
SMT/FHD/HD	32LR686BPSA	32LR686BPSA.ATR
SMT/FHD/HD	32LQ570BPSA	32LQ570BPSA.ATR
SMT/FHD/HD	32LQ573BPSA	32LQ573BPSA.ATR
SMT/FHD/HD	32LQ636BPSA	32LQ636BPSA.ATR
SMT/FHD/HD	32LQ640BPTA	32LQ640BPTA.ATRQ
SMT/FHD/HD	32LQ645BPTA	32LQ645BPTA.ATRQ

SMT/FHD/HD	32LR656BPSA	32LR656BPSA.ATR
SMT/FHD/HD	43LM5600PTC	43LM5600PTC.ATR
QNED	43QNED75SRA	43QNED75SRA.ATR
QNED	55QNED75SRA	55QNED75SRA.ATR
QNED	55QNED83SRA	55QNED83SRA.ATR
QNED	65QNED75SRA	65QNED75SRA.ATR
QNED	65QNED83SRA	65QNED83SRA.ATR
QNED	43QNED82T6A	43QNED82T6A.ATR
QNED	50QNED82T6A	50QNED82T6A.ATR
QNED	55QNED82T6A	55QNED82T6A.ATR
QNED	55QNED88T6A	55QNED88T6A.ATR
QNED	65QNED82T6A	65QNED82T6A.ATR
QNED	65QNED88T6A	65QNED88T6A.ATR
QNED	65QNED90T6A	65QNED90T6A.ATR
QNED	75QNED82T6A	75QNED82T6A.ATR
QNED	75QNED88T6A	75QNED88T6A.ATR
OLED	OLED88Z3PSA	OLED88Z3PSA.ATRZ
OLED	OLED42C44LA	OLED42C44LA.ATR
OLED	OLED48C46LA	OLED48C46LA.ATR
OLED	OLED48C4XLA	OLED48C4XLA.ATR
OLED	OLED55B46LA	OLED55B46LA.ATR
OLED	OLED55C46LA	OLED55C46LA.ATR
OLED	OLED55C4XLA	OLED55C4XLA.ATR
OLED	OLED55G46LA	OLED55G46LA.ATR
OLED	OLED65B46LA	OLED65B46LA.ATR
OLED	OLED65C46LA	OLED65C46LA.ATR
OLED	OLED65C4XLA	OLED65C4XLA.ATR
OLED	OLED65G46LA	OLED65G46LA.ATR
OLED	OLED77B46LA	OLED77B46LA.ATR
OLED	OLED77C46LA	OLED77C46LA.ATR
OLED	OLED77G46LA	OLED77G46LA.ATR
OLED	OLED83C46LA	OLED83C46LA.ATR
OLED	OLED97G46LA	OLED97G46LA.ATRZ
NANO	43NANO77SRA	43NANO77SRA.ATR
NANO	55NANO77SRA	55NANO77SRA.ATR
NANO	55NANO80T6A	55NANO80T6A.ATR
NANO	65NANO80T6A	65NANO80T6A.ATR

3-year warranty is applicable for the models listed below if the customer purchases these TVs from the official LG website: www.lg.com. 32LM563BPTC, 32LQ576BPSA, 32LQ643BPTA, 43UQ7550PSF, 43UR7500PSC, 50UR7500PSC, 55UQ7550PSF, 55UR7500PSC, 65UR7500PSC