

# Terms and Conditions

## Exclusive Offers

- Members must be logged in or be an eligible **Corporate Partner Hub** user to receive marketing communications about exclusive offers.

## Welcome \$50 Coupon

- New members receive a **\$50 discount coupon** upon joining, redeemable on the LG Online Store with a minimum spend of **\$350**.
- The voucher is valid for **12 months** from the issue date and applies only to Consumer Electronics, Home & Kitchen Appliances on [LG AU](#).
- One voucher per new member account registered between **1 January and 31 December 2025**, as per our [Terms and Conditions](#).
- The voucher **excludes accessories** and is valid only for eligible products available for purchase online.
- **Home Appliance Accessories** such as vacuums and air purifiers are **not** eligible.
- The voucher code must be applied at checkout and **cannot be combined with other offers**.

## Free Delivery

- Delivery is available only within Australia, to locations covered by LG's third-party delivery agent.
- We **do not** deliver to **certain remote areas** or **PO Boxes**.
- If your address is not serviceable, you will not be able to complete your order.
- For more details, see our [Terms of Sale](#).

## Removal of Old Product

- Free removal of old products is available for **MyLG members** who select 'Removal of Old Product' at checkout when purchasing a new LG product.
- This service applies to **TVs, Washing Machines, Refrigerators, and Dishwashers**.
- The old product must be **like-for-like** (same size and quantity as the new LG product).
- The product must be **disconnected, unplugged, and ready for collection** at the time of delivery.

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## Corporate Partner Hub Terms

- **Membership Review:** Membership to the **Corporate Partner Hub Program** is reviewed annually from the registration date. Renewal is at LG's sole discretion.
- **Access Requirements:** Eligible employees must create an account and **sign in using their work email** at [lg.com/au](#) to access Corporate Partner Hub pricing.
- **Confidentiality:** Employees **must not** share account details with others.
- **Stock Availability:** Offers are subject to availability.
- **Pricing:** Corporate Partner prices for eligible products are displayed on product pages and at checkout.
- **Restricted Access:**
  - Benefits are **exclusive** to **LG Corporate Partner Hub Partners and their eligible employees**.
  - Corporate Partner Hub pricing **cannot** be shared externally.
  - Purchases must be for **personal use only—resale is strictly prohibited**.
- **Purchase Limits:**
  - Purchases are capped at **\$20,000 per annum per registered account**.
- **Violations:**
  - If an employee violates these terms, LG reserves the right to **restrict or revoke access**.
- **Eligibility for Promotions:**
  - Employees eligible for **Corporate Partner Hub** can also participate in **MyLG Member** promotions unless stated otherwise.
  - **Corporate Partner Hub pricing cannot be combined** with other promotions unless specified in the promotion's terms.

For full details, refer to our [LG Terms and Conditions of Sale](#).