

# Education Hub Terms and Conditions

## Exclusive Offers

- Members must be logged in or be an eligible **Education Hub** user to receive marketing communications about exclusive offers.

## Welcome \$50 Coupon

- New members receive a **\$50 discount coupon** upon joining, redeemable on the LG Online Store with a minimum spend of **\$350**.
- The voucher is valid for **12 months** from the issue date and applies only to Consumer Electronics, Home & Kitchen Appliances on [LG AU](#).
- One voucher per new member account registered between **1 January and 31 December 2025**, as per our [Terms and Conditions](#).
- The voucher **excludes accessories** and is valid only for eligible products available for purchase online.
- **Home Appliance Accessories** such as vacuums and air purifiers are **not** eligible.
- The voucher code must be applied at checkout and **cannot be combined with other offers**.

## Free Delivery

- Delivery is available only within Australia, to locations covered by LG's third-party delivery agent.
- We **do not** deliver to **certain remote areas** or **PO Boxes**.
- If your address is not serviceable, you will not be able to complete your order.
- For more details, see our [Terms of Sale](#).

## Removal of Old Product

- Free removal of old products is available for **MyLG members** who select 'Removal of Old Product' at checkout when purchasing a new LG product.
- This service applies to **TVs, Washing Machines, Refrigerators, and Dishwashers**.
- The old product must be **like-for-like** (same size and quantity as the new LG product).
- The product must be **disconnected, unplugged, and ready for collection** at the time of delivery.

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## Education Hub Terms

- Membership to the LG Education Hub discount is only available to current students and employees of educational organisations in Australia who have a valid edu.au email address. LG reserves the right to audit Hub member's edu.au email address at the beginning of each calendar year to ensure that their student/employee status remains current. The Education Hub discount will be visible once members have successfully created a MyLG account and their email address has been successfully verified. The discount is only available at the LG Online Store. Education Hub members must be logged into their MyLG account to be able to redeem the LG Education Hub discount on eligible LG products. The discount is not available in conjunction with any other offer unless specified by the terms and conditions of the relevant promotion. All purchases made on the LG Online Store are subject to stock availability at the time of purchase. LG Terms and Conditions of Sale apply to all purchases made on the LG Online Store. If any member of the LG Education Hub violates any of these terms and conditions, LG reserves the right to revoke membership immediately.